

Olajumoke O. Medunoye, MSc, MHRAP, Assoc CIPD

HR & People Analytics Consultant specialising in workforce planning, attrition analysis, and operational performance improvement using data-driven insights. Experienced in building dashboards, predictive analytics models, and workforce reporting solutions using Power BI, SQL, Python, and Excel.

Professional Experience

- 1 HR Analyst Consultant — 10Alytics (Nov 2024 – Present): Designed Power BI dashboards reducing reporting time by 40% and improving recruitment efficiency by 25%.
- 2 Customer Service Representative — Conduent (Jul 2023 – Present): Managed high-volume customer enquiries and maintained service quality targets.
- 3 Customer Operations Analyst — MoonPay (Mar 2023 – Present): Reduced ticket response time by 30% through workflow optimisation.
- 4 HR & People Analyst — Tangerine Africa (Jan 2019 – Mar 2023): Built workforce dashboards improving retention and operational performance.